

## **ATTACHMENT C**

Date Mailed July 11, 2003
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BEFORE THE  
PUBLIC SERVICE COMMISSION OF WISCONSIN

Investigation Into Ameritech Wisconsin Operational Support  
Systems

6720-TI-160

**SUPPLEMENTAL ORDER TO SHOW CAUSE**

In this docket addressing the Operational Support Systems (OSS) of Wisconsin Bell, Inc. (d/b/a SBC Wisconsin, f/k/a Ameritech Wisconsin, henceforth SBC Wisconsin), testing of the OSS is being conducted pursuant to the Final Decision (Phase I) issued September 25, 2001, three supplemental and amending orders, and delegated methodology decisions made by the Telecommunications Division Administrator. The Commission has overall control of the testing.<sup>1</sup> At its open meeting of July 2, 2003, in which it discussed the performance measure review (PMR) test family of the Master Test Plan (MTP), the Commission resolved to open on its motion a further proceeding to secure an expeditious completion of the MTP which has been in process since April 2001.

SBC Wisconsin is to show cause, on or before October 3, 2003, why an order should not be made to compel SBC Wisconsin to satisfactorily complete by December 31, 2003, all remaining performance measures (PMs) listed as “not satisfied” or “indeterminate” in the Wisconsin OSS Evaluation Project Report Performance Metrics Update, dated June 30, 2003.

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<sup>1</sup> Final Decision (Phase I), slip op. at 30, incorporating March 29, 2000, Order, at 6, and November 29, 2000, Order, at Attachment J (MTP), p. 4.

The parties to this further proceeding are listed in Appendix A hereto. This further proceeding retains the contested case status originally set forth in this docket in its opening notice, and is commenced pursuant to the Commission's jurisdiction in Wis. Stat. §§ 196.02, 196.03(1) and (6), 196.199(2), 196.219, 196.28, 196.37, 196.39(1), 196.60, and such other provisions of Wis. Stat. ch. 196, and implementing regulations as may be pertinent hereto.

Therefore, the Commission issues the following order.

**Order**

1. SBC Wisconsin shall provide on or before October 3, 2003, and via affidavit from person(s) directly responsible for the design, implementation, control, and operation of systems designed to capture, process, and calculate report PM results, all of the following with respect to each PM listed in BearingPoint's June 30, 2003, report as "not satisfied" or "indeterminate:"
  - a. The current status of each such PM.
  - b. A table relating each such PM to its relevant PMR test.
  - c. Continuing with the table in b. above, for each such PM, a statement, where applicable, explaining why the PM has not been satisfied.
  - d. A detailed description, identifying activities and personnel assigned, for how SBC Wisconsin anticipates remedying current system problems and securing a "satisfied" with respect to the PM on or before December 31, 2003. This item may include identification of active negotiations to alter a PM via the 6-month review process or other approved change method that might obviate compliance with the PM as currently established.

2. SBC Wisconsin shall provide on or before October 3, 2003 and via affidavit from competent personnel having familiarity with the projects and resources involved, an analysis showing that the effort and resources described in the responses to 1.d. are adequate to the task. The analysis shall contain descriptions of other, completed project(s) comparable in scope and scale to the above, and include quantification and descriptions of the amounts of effort, resources and time required for those project(s).

3. SBC Wisconsin shall provide copies of the affidavits to BearingPoint.

4. BearingPoint is directed to file a report with the Commission, within 10 days of the receipt of the SBC Wisconsin affidavits, on whether the responses received from SBC Wisconsin are sufficiently complete to demonstrate a timely and successful conclusion of the test, and on any other aspects of SBC Wisconsin's affidavits which it believes deserve comment.

5. Jurisdiction is retained and this order is effective upon mailing.

Dated at Madison, Wisconsin, \_\_\_\_\_

By the Commission:

\_\_\_\_\_  
Lynda L. Dorr  
Secretary to the Commission

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APPENDIX A

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